

August 28, 2014

Japan Airport Terminal Co., Ltd.
Tokyo International Air Terminal Corp.

**Tokyo International Airport Haneda Becomes
First Japanese Airport Awarded 5-Star Airport Status
in Skytrax's Global Airport Ranking**



Tokyo International Airport Haneda gained 5-Star Airport status, the top quality ranking, in the Global Airport Ranking conducted by Skytrax¹ of the UK. Haneda is the first airport in Japan to be granted this honor.

In March this year—for the second year in a row (2013 and 2014)—Haneda's domestic terminals were awarded first place in the World's Best Domestic Airport category, which evaluates ease of use and ease of access among other items, and Haneda's domestic and international terminals² were presented with first place in the Best Airport Terminal Cleanliness category, which rates airports in such areas as cleanliness and comfort. This year, Haneda also moved beyond awards in individual categories. Haneda was rated comprehensively to be among the best in the world in terms of the quality of its terminal facilities and services overall, based on an evaluation of about 300 items—such as the terminals' core facilities and service facilities (shopping as well as food and beverage facilities) as well as the design and cleanliness of the terminals.

Boasting both domestic and international terminals, Tokyo International Airport Haneda will play a very important role in the future in furthering Japan's development as a tourism-oriented nation and in strengthening air transport hub functions in Japan by making the most of the nation's domestic air transport network.

Placing the highest priority on airport customers, we will continue to provide facilities and services that offer exceptional safety, convenience, comfort, and functionality, so that Haneda continues to be trusted and selected by customers. We will strive to be a passenger terminal that offers the world's best quality long into the future.

Notes

1. Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world based on a wide range of assessment items.
2. The domestic terminals (terminals 1 and 2) at Tokyo International Airport Haneda are managed and operated by Japan Airport Terminal Co., Ltd. The International Terminal at Tokyo International Airport Haneda is managed and operated by Tokyo International Air Terminal Corporation.

For more information

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(9:00–17:30; excl. Sat., Sun., and holidays)

- **Official Skytrax 5-Star Airports | Global Airport Ranking**

Airport / Country
Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal) / Japan
Hong Kong International Airport/ China
Incheon International Airport / South Korea
Singapore Changi Airport / Singapore

Ref.

- **World's Best Domestic Airport 2014 (Overall Ranking of Domestic Airports)**

Rank	Airport / Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2) / Japan
2	Shanghai Hongqiao International Airport / China
3	Durban King Shaka International Airport / South Africa

- **Best Airport Terminal Cleanliness 2014 (Ranking by Category)**

Rank	Airport / Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal) / Japan
2	Incheon International Airport / South Korea
3	Singapore Changi Airport / Singapore

Skytrax Website

<http://www.worldairportawards.com/index.htm>



Official Skytrax 5-Star Airports | Global Airport Ranking

http://www.airlinequality.com/news/hnd_5Star.htm

<http://www.airlinequality.com/AirportRanking/hnd.htm>



World's Best Domestic Airport

http://www.worldairportawards.com/Awards_2014/best_domestic_airport.htm

Best Airport Terminal Cleanliness

http://www.worldairportawards.com/Awards_2014/best_airport_cleanliness.htm